

## Agreement and Terms of Use for the "Manager CW Bot" Service

1. Terms and Definitions: This agreement is subject to the following terms and conditions:

A user is an individual or organization that uses the services of a Telegram bot.

The developer is the individual or company that creates and maintains the bot.

A Telegram bot is an automated service that operates within the Telegram messaging platform and provides users with specific features.

The Agreement is a contract between the user and the developer regarding the use of the bot.

Functionality refers to the features that the bot offers to users.

Confidential information is any data that users share with the developer under the terms of the agreement and must be treated as confidential.

Technical support is assistance provided to users in resolving technical issues with the bot.

Updates are changes made to the bot's functionality to improve its performance and expand its capabilities.

The Terms of Use is a document that provides information on how to use the Telegram bot functionality correctly.

Liability refers to the obligations that parties have in case of violating the terms of the agreement.



## Agreement and Terms of Use for the "Manager CW Bot" Service

- 2. Terms and Conditions for the Manager CW Bot Service
- 2.1 By utilizing the Telegram Bot Manager CW service, you agree to all terms and conditions outlined in this document.
- 3. Terms and conditions for the PLUS and PROMO services and the Manager CW BOT service
- 3.1 The use of the PROMO service, including the application of a promo code and checking the expiration date, does not grant any claims against the service provider or the social media platform Telegram.
- 3.2 Subscription to the PLUS service does not confer any right to complain against the provider.
- 3.3 The provider reserves the right to deny subscription to PLUS without providing a reason.
- 3.4 In case of necessity, the provider may decide not to r eimburse any internal currency (Telegram Stars) or funds without providing reasons.
- 3.5 Users may lose their subscription to the PLUS plan if they violate the terms of use of the bot (Manager CW) by subscribing.
- 3.6 If you choose to unsubscribe from Plus, you may request a refund of internal Telegram currency or funds.
- 4. Rules for using the TICKET system
- 4.1 Users are not allowed to use the ticket system as their own (unofficial) messenger.
- 4.2 In case of violating the terms of use for the Tickets system, users may be blocked by the system or an administrator.



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- 5. Developers have the right to make changes to the Tickets system without prior notice, and users cannot have any complaints about the bot, service, administrator, or developer.
- 6. This agreement is between the user of Telegram Bot "CWBot Manager" and the bot developer. It confirms that the user agrees with all of the above terms and has no complaints against the developer or Telegram services. If any of these terms or rules are violated, the user may be indefinitely blocked by the developer or bot system.